

# True Link Financial Mobile App Guide for STABLE Visa® Prepaid Card

## How to log in and navigate the True Link Financial Mobile App

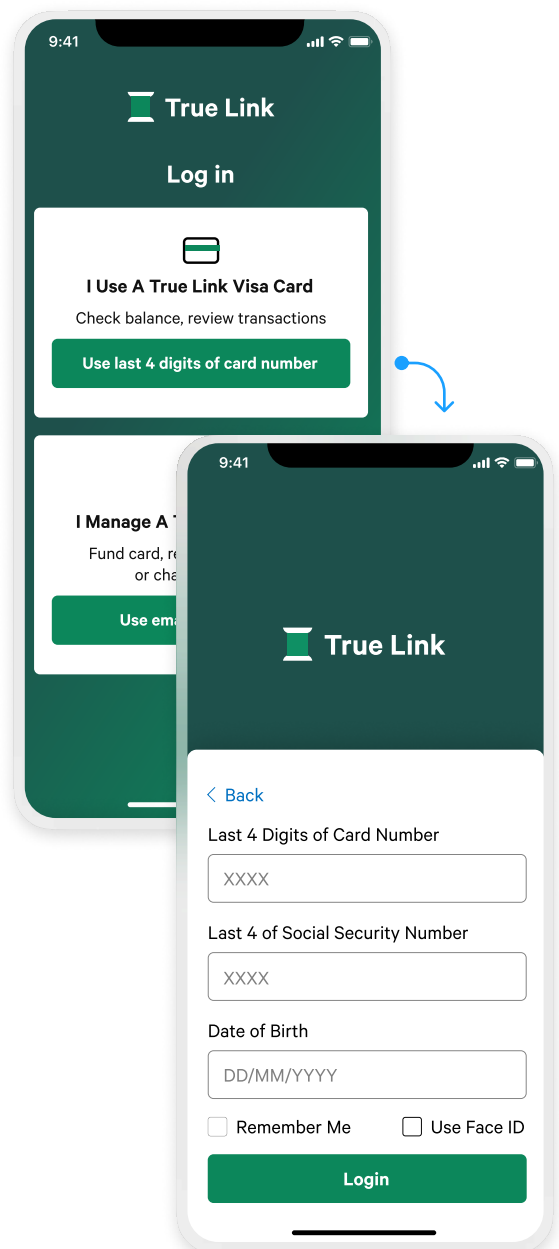
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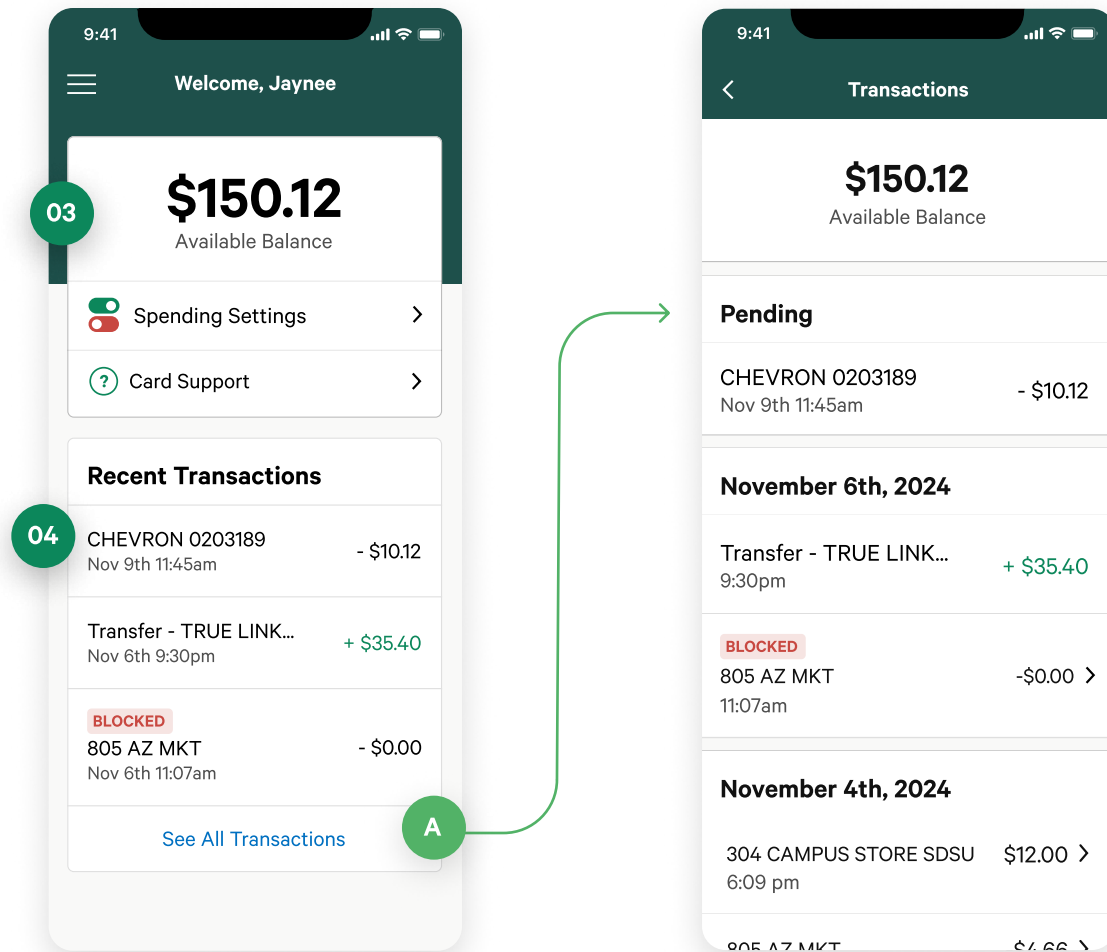
### 01 Downloading the app

- The app is available in both the Apple App Store and the Google Play Store.
- To find the app, search for “True Link Financial”.
- When you find the app, you’ll see the green True Link logo.
- Download the app to your device.

### 02 Logging in

1. To log in, open the app on your device. The first time logging in, you will be presented with two options:
  - a. If logging in as the **Card Administrator**, select the option that says “I manage a True Link Visa Card” and enter the username and password associated with your STABLE Card.
  - b. If logging in as a **Cardholder**, select the option that says “I use a True Link Visa Card” and enter the last 4 digits of the card, as well as the cardholder’s information.
2. Select “Remember Me” to save your login information for next time. **Only do this if you do not share the device.**
3. You also have the option to select “Use Face ID” or “Use Touch ID” if you’d like to login without a password in the future. Follow the instructions on the screen to confirm this selection.
4. Select “Log in”





## 03

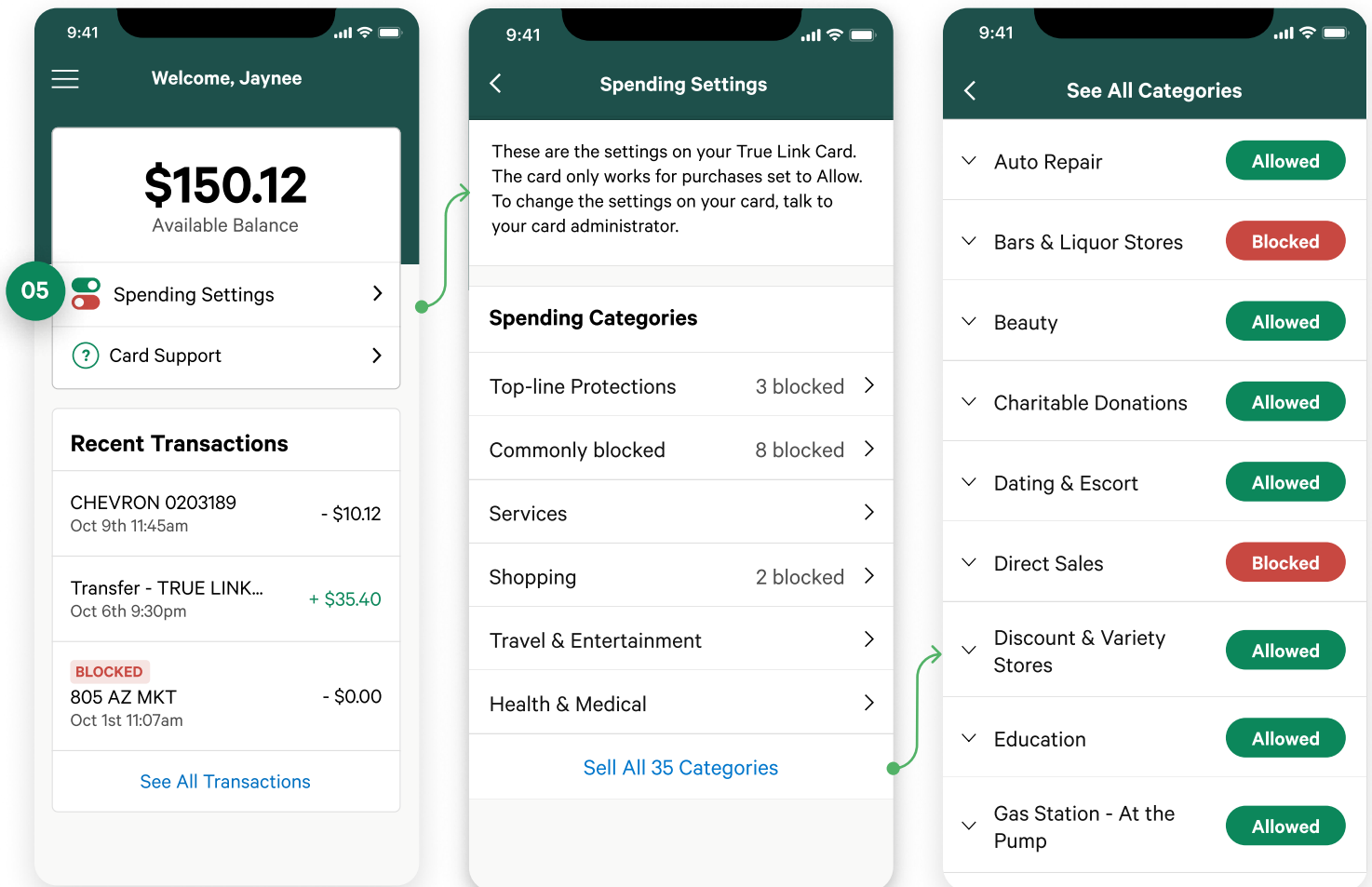
### Card Balance

The first screen you see after logging in is your “home page”. At the top of this page you will see your Cards available balance.

## 04

### Review Recent Transactions

- The most recent transaction attempts are shown on the home page.
- Both approved and blocked transactions are displayed. Select a transaction to open and see more details such as the amount, source, date and time of the transaction. Blocked transactions are indicated by the “Blocked text included with the transaction.
- Click See All Transactions (A) to review all transactions from the last year.



## 05 Spending Settings

- As a **Cardholder**, the Spending Settings page will tell you the types of purchases that are allowed on your STABLE Visa Card. You can also view any blocked spending categories, and review any transaction limits in place on your Visa card.
- If using the app as a **Card Administrator**, visit the Spending Settings page to review and adjust spending settings that apply to the card. Any changes made on this page will go into effect immediately.
- Tap on the spending categories to see the settings based on a particular type of spending, or tap See All Categories to view all settings at once.

### Questions about the True Link Financial mobile app for STABLE Visa Cards?

Reach out to our support team at [stablecard@truelinkfinancial.com](mailto:stablecard@truelinkfinancial.com) and we're happy to help.